



COVID-19 Update

August 31, 2020

MRGCD Continues to Address the COVID-19 Pandemic While Conducting Business

The MRGCD recognizes that the COVID-19 global pandemic is creating uncertainty and concern among our constituents. As an essential business, we want to reassure you we are conducting normal business while following the NM Dept of Health mandated practices to reduce the risk of spreading COVID-19. Therefore, the following procedures are in effect as of August 11, 2020 and until further notice:

General Office:

We are allowing restricted public access to the General Office and are limiting the number of visitors to four (4) at a time. **Please be aware that face coverings are required when entering the General Office for any reason.**

Payments:

- In person payments by cash or with a debit/credit card are now being accepted at the MRGCD General Office. However, we highly encourage our constituents to make payments by phone or by mail. An on-line payment option will soon be available.
 - **Phone:** Payments can be made with a debit/credit card by calling (505) 247-0234 or (505) 321-7231 or (505) 321-7423.
 - **Mail:** Payments by check or money order can be mailed to the following address:

Middle Rio Grande Conservancy District
PO Box 581
Albuquerque, NM 87103-0581

- **On-line Payments:** On-line payments for Water Service Charges and certain licensing will be available within 30 days.

In Office Services:

We are continuing to limit in office services to by-appointment only: Here are the ways you can reach us to schedule an appointment:

• Assessments:

- Estella Gamboa, Phone: (505) 321-7231, Email: estella@mrgcd.us
- Rebecca Thompson, Phone: (505) 321-7423, Email: rebecca@mrgcd.us

• Engineering & Mapping:

- Engineering: Alicia Lopez, Phone: (505) 263-0983, Email: alicia@mrgcd.us
- Mapping: Doug Strech, Phone: (505) 247-0234, x1344, Email: doug@mrgcd.us

• Licensing: Matt Martinez, Phone: (505) 249-2687, Email: mmartinez@mrgcd.us

• Hydrology: David Gensler, Phone: (505) 867-7669, Email: dgensler@mrgcd.us

• Planning: Yasmeen Najmi, Phone: (505) 377-1015, Email: yasmeen@mrgcd.us

• MRGCD Retiree Reimbursements: Marta Moerch, Phone: (505) 247-0234, x1371, Email: marta@mrgcd.us

MRGCD Field Offices:

All MRGCD Field Offices are closed to the public. For assistance, please contact the appropriate individual listed below:

• Albuquerque Division Office:

- Joe Brem, Phone: (505) 249-5780, Email: joseph@mrgcd.us
- Willie West, Phone: (505) 249-5155, Email: wwest@mrgcd.us

• Belen Division Office:

- Sloan Washburn, Phone: (505) 328-7867, Email: sloan@mrgcd.us

• Cochiti Division Office:

- Daniel Arquero, Phone: (505) 269-6260, Email: daniel@mrgcd.us

• Socorro Division Office:

- Lorenzo Benavidez, Phone: (575) 418-0798, Email: lorenzo@mrgcd.us

Thank you for your cooperation and patience during these unprecedented and challenging times.

The Middle Rio Grande Conservancy District